

How to Apply for Liability Insurance / GPS Tracking Service

Mail the application form you received from your Stage 2 medical institutes to the following address as shown:

〒650-8570 神戸市 介護保険課 事故救済制度の係

◎Liability Insurance: Insurance coverage begins from the date your application is received.

*If an accident occurs before you have received your liability insurance card, please contact the Call Center (Page 3).

◎GPS: An explanation of the service will be conducted by the contracting service provider (ALSOK: ALways Security OK)

If you were diagnosed with dementia before the start of the Diagnosis Subsidization Program (prior to January 27, 2019): Mail your application form, with the diagnostic report on the back page filled out by the medical care institute that diagnosed your dementia, to the above address. (Please pay the diagnostic report fee out of pocket.)

The application deadline is March 31, 2020.

You can obtain this application form from the Anshin Sukoyaka Center, a medical care institutes, or the Kobe City website.

The Process of Receiving Money through the Dementia Accident Relief Assistance Program

Regardless of liability, relief money (monetary compensation) will be paid in an expedient manner. Afterward, once liability has been established (via court, private settlement, etc.), compensation will be paid using liability insurance. (If the compensation value exceeds that of the relief money, the insurance will cover the difference.)

Process for Relief Money:



①②③: Please contact the Call Center (Page 3).
You will be guided through the claim procedure. (We ask for mutual cooperation between the party at fault and the victimized party.)

④⑤: The Committee for the Promotion of Dementia-Friendly Community Establishment in Kobe will make a decision about the claim and confer payment.

Liability Insurance:

If an accident has occurred, please contact the Call Center (Page 3). Once your health insurance provider has negotiated a settlement, the circumstances of the accident will be investigated and the claim will be settled accordingly.

Future Steps (Plans for FY 2019)

The city is working to promote the continuous and uninterrupted support of people who have been diagnosed with dementia. Specialized medical consultation helpdesks, daily living consultation helpdesks, and “dementia salon” gathering spaces will be set up at seven Medical Centers for Dementia Diseases in Kobe. Along with this, the city will start the Guardian Helper Project (tentative name), which will provide assistance with hospital visits and daily life activities.

General phone consultation helpdesk regarding dementia:

Kobe Orange Dial, TEL 078-262-1717 (Japanese only)

M - F (Closed weekends, national holidays, and New Year holidays),

9:00 am - 5:00 pm

Available from April 1, 2019!



The Kobe Model: Building a Dementia-Friendly City

Dementia is a disease that affects more and more people as they grow older.

From April 1, 2019, Kobe City has launched the Kobe Model for dementia care, a framework for building a city where people with dementia can live with peace of mind.

Kobe, a Dementia-Friendly City

Kobe Municipal Ordinance for Dementia-Friendly Community Establishment, effective April 2018

Basic Principles

1. To help people with dementia retain their dignity, have their will respected, and promote their active social engagement by building a community where they can continue to live in safety and with peace of mind.
2. To establish a framework of citywide support for people with dementia and their family members.

4 Key Policies

Prevention and early-stage intervention

Medical care and nursing support

Accident relief and prevention

Empowerment of local communities

The Kobe Model for Dementia care

① Diagnosis subsidy

If you are worried, seek examination immediately



② Accident relief assistance

Go out and engage with society with peace of mind

③ Special tax

Support from everyone in society*

* The burden of the costs associated with running the Kobe Model † is shared among all citizens of Kobe (an increase of 400 yen per person per year on individual municipal tax during FY 2019-2021).

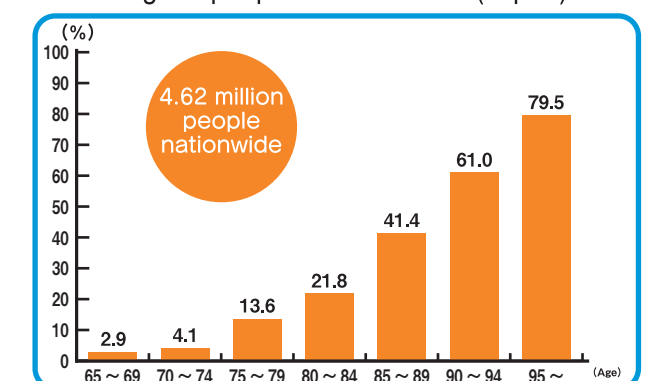
† Approx. 300 million yen per year. Approx. 900 million yen over the course of 3 years during FY 2019-2021.

■ Dementia among the elderly in Kobe (Kobe City Government estimates)

Elderly population (March 2019)	428,000
People with dementia	64,000
MCI (Mild Cognitive Impairment)	56,000

(According to 2015 research data by the Ministry of Health, Labour and Welfare:
Estimated rate of prevalence for dementia nationwide: 15%
Estimated rate of prevalence for MCI nationwide: 13%)

■ Percentage of people with dementia (Japan)



From 2013 estimates by the research team at the Ministry of Health, Labour and Welfare

If an accident has occurred, contact the Call Center first.
Kobe City Dementia Accident Relief Assistance Call Center
(Available 24/7, 365 days a year)
Toll-Free: 0120-259315 (Japanese only)

Medical Screening of Cognitive Functions (Stage 1)

Who can receive a screening:

Citizens of Kobe (registered as residents of Kobe) who will become 65 years or older during the year they wish to be examined

What will be screened:

Suspected dementia

How to apply:

Please submit your ① full name (kanji/alphabet and katakana), ② sex, ③ date of birth, ④ address, and ⑤ phone number through one of the following methods. A screening voucher will be mailed to you.

Free Screening

Application by mail / fax

Please fill out and mail the application form. You can obtain this application form from a hospital or clinic that offers the dementia screening, the Anshin Sukoyaka Center, or the Kobe City website.

◎Mail to the address as shown: 〒650-8570 神戸市 介護保険課 診断助成の係

◎Fax to: 078-322-6047

Application by phone

Kobe City General Call Center: 078-333-3330 (9:00 am - 9:00 pm, available all year)

*For support in English, please dial between 9:00 am - 5:00 pm

Online application

Apply through the Kobe Model for Dementia care website. (Access via the QR code.)

Where to receive screening:

Your local hospital or clinic (As of April 2019, there are 375 medical providers that offer screenings for dementia. Please see the Kobe Model for Dementia care website for more information and a list of places that offer them.)



《Kobe Model for
Dementia care website》

If your screening showed that you are likely to have dementia:
Directions will be given for a thorough examination of cognitive
functions (Stage 2). (You will be given a referral form.)

It is possible for cognitive functions to change with
age. Even if the screening showed no suspected
dementia, it is recommended to receive another
screening in a year.

Thorough Examination of Cognitive Functions (Stage 2)

What will be examined:

Diagnose whether it is dementia (and the type, such as Alzheimer's Disease), MCI (Mild Cognitive Impairment), or not dementia.

Where to receive an examination:

A specialized hospital or clinic (As of April 2019, there are 60 medical providers that offer thorough examinations for dementia. Please see the Kobe Model for Dementia care website for more information and a list of places that offer them.)

No Out-of-Pocket
Costs

Subsidy for Examination Costs:

The entire examination cost is subsidized. (Prescriptions and other treatments are not.)

Please pay the out-of-pocket costs to the hospital or clinic. When you submit the receipt (領収書) and medical examination report (診療明細書) with your reimbursement application, you will be refunded the full amount at a later date. (You will receive the application from the hospital or clinic where you received the Stage 2 examination.)

Relief Money (Monetary Compensation) Program

Relief money will be paid to Kobe citizens who suffered injuries from an accident caused by a person diagnosed with dementia. (Preregistration not required.)

*Some vehicular accidents do not qualify

Maximum payouts to citizens who suffered injuries:

Death: 30 million yen

Residual disability: 30 million yen

Hospitalization: 100,000 yen

Hospital visit: 50,000 yen

Property damage: 100,000 yen

Compensation for absence from work: 50,000 yen

Maximum payouts to citizens who caused an accident:

Relief money for victims: 100,000 yen

*Limited to victims not from Kobe

Relief money for victims of fire: 300,000 yen/household
(up to 10 million yen per accident)

*Limited to victims who are Kobe citizens

See page 4 for the process of receiving money

Liability Insurance Program

1. A person diagnosed with dementia can enroll in liability insurance, in which the Kobe City Government will bear the cost of the medical insurance premiums. If they cause an accident, and they or their family become liable for compensation, coverage is as follows:

◎Maximum 200 million yen (per accident)

*Some vehicular accidents do not qualify

2. In the event that a person with dementia dies or suffers residual disability due to a traffic accident (including vehicular accidents), the insurance will settle the claim as follows:

◎Death: 1 million yen

◎Residual disability: 420,000 - 1 million yen

《Pre-registration required》

See page 4 for how to apply

GPS Tracking Service for Peace of Mind

When a person with dementia goes missing, they can be found using GPS. (The search can be done via computer, tablet, or smartphone.)

There is also a service in which the family can request the assistance of a watch guard to assist with the search.

Fee Types	Fees (before tax)	Who Bears the Fee
Contract paperwork processing fee	4,500 yen/unit	Kobe City
Monthly usage fee	2,000 yen/unit	User
Watch guard service fee	6,000 yen/hour *Up to 3 hours maximum per incident	Kobe City (up to 6 incidents)
		User (from the 7th incident)

Kobe City Dementia Accident Relief Assistance Call Center

If you are involved in an accident, phone consultation is available 24/7, 365 days a year.

Toll-Free: 0120-259315 (Japanese only)